

Intermedia Hosted PBX

Intermedia provides an enterprise-grade VoIP phone system. Delivered from the cloud, it keeps pace with your business.



Hosted PBX



Rich, enterprise-grade calling features



A powerful web-based control panel



Simple management & scaling



Flat monthly rates cut capital costs. No PBX Hardware



Live support with low hold times. Never outsourced

Hosted PBX is a complete business communications system and service. With over 40 calling features, Hosted PBX delivers Fortune 500 style capabilities to small and mid-sized businesses. This powerful cloud-based phone system uses a company's existing data connection and wiring. Best of all, onsite PBX hardware is not required.

Over 40 calling features let you perform like a big business

- **Automated attendant** answers and routes every call
- **Hunt groups** ring multiple people at once or in order to ensure no call goes unanswered
- Use **Outlook** to make calls from your desk phone
- **Unlimited calling** in the U.S.
- Conferencing, call forwarding, music-on-hold [see "Features" section for full list]

Mobility lets you do your job from any location

- **Follow Me** automatically forwards calls to mobile phones and other numbers, or rings multiple numbers at the same time
- Voicemail-to-email ensures messages get through faster
- Forward and manage faxes and voicemails just like email messages

Preserve capital, simplify management

- Flat per-user monthly pricing cuts capital investment
- No phone system hardware or software to buy
- No wiring to install. Uses your existing data wiring and Internet connection
- Web-based management tool makes moves, adds and changes simple
- More reliable than an on premises phone system

OVER
40
CALLING FEATURES



INTERMEDIA
The Business Cloud™

Get started with Hosted PBX today!

CALL US
(844) 400-NOVA

ON THE WEB
www.terrannoteam.net



**TERRA
NOVA**
| Expanding Possibilities |

Phones & Software

Phones



Polycom SoundPoint
[2, 4 & 6 line models]



Polycom VVX
[2, 4, 8 & 10 line models]



Cisco SPA
[3, 4 & 5 line models]



DECT Cordless



Polycom SoundStation
Conference Phones

Call Scope

Control Your Phone with Your Computer

- Know who's on the phone in your office
- Call other employees with a click
- Call any Outlook contact
- Call back from a list of received calls
- Call any phone number
- Be alerted of incoming calls
- Accept or reject incoming calls with a click
- Call from your list of favorites
- Salesforce integration



Mobile Softphone

In-office Productivity While on the Road

- Mobile phone becomes an extension of your office phone system
- Save mobile minutes by routing voice traffic over the data channel
- Contact book
- History log
- Quick dial
- Cold/warm transfer capabilities



Features

System

- Direct Inbound Dialing (DID)
- Multi Call Appearance
- Customizable Hold Music
- Auto Answer
- Call Forward
- Call Hold
- Busy Call Forward
- Call Log
- Blind Call Transfer
- Attended Call Transfer
- Call Waiting
- Do Not Disturb
- Simultaneous Ringing
- All Page/Intercom
- Mobile App (iOS, Android)

- Call Park and Pickup
- Inbound Caller Name
- On Hook Dialing
- Outlook Integration
- Click to Call
- Lobby Phone
- 3-way Conferencing
- Auto Answer
- Follow Me

Voicemail

- Voicemail to Email
- Text Notification
- Visual Voicemail
- Message Waiting Indication
- "0" to Operator

Auto Attendant

- Scheduled Routing
- Simultaneous Ringing
- Sequential Ringing
- Hunt Groups
- Call Queuing
- ACD
- Real-time Queue View
- Named Ring Groups
- Virtual Extensions
- Branched Menus
- Dial by Name
- Dial by Extension
- Bulletins

Designed for Demanding Businesses

Bundled pricing delivers everything you need in one flat rate

Know what your expenses will be every month so you can run your business with more confidence. Get Hosted PBX service at a single flat rate per line, with all the features you need, as well as unlimited local and long distance dialing.

Monthly payment plans eliminate up-front phone hardware costs

When you sign up for Intermedia Hosted PBX service, you are eligible pay in 12 easy monthly installments for your phone hardware. Most phone system providers require upfront payment... Intermedia offers monthly payments with 0% interest.

Line sharing option makes saving money even easier

Does your business not need a dedicated phone line for every user? Intermedia's line sharing option can help you save money. For example, 10 employees (each with phones on their desks) can have only 5 lines of Hosted PBX service to support them. All users will still have direct dial numbers and extensions.

Enjoy worry free voice service

To ensure your Hosted PBX service will always be there when you need it, Intermedia offers enterprise-grade security, 99.999% availability and live phone support. Hosted PBX also includes high quality Polycom phones. Intermedia delivers Fortune 500 reliability... at small business prices.

99.999%
RELIABILITY



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